

Course Schedule

Business Analysis

BA01 - Business Analysis Essentials / (CALL) AED / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

08/23	08/24/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	09/28/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/19/20	ILT	9:00 AM - 5:00 PM	DXB
11/15	11/16/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/21/20	ILT	9:00 AM - 5:00 PM	DXB

BA02 - Strategic Business Analysis / (CALL) AED / Days: 2

This course is aimed for experienced practitioners who desire a clear understanding of Strategic Business Analysis, who would like to understand what comprises this work, and the objectives for performing it.

08/30	08/31/20	ILT	9:00 AM - 5:00 PM	DXB
10/25	10/26/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/23/20	ILT	9:00 AM - 5:00 PM	DXB

BACP02 - Certified Business Analysis Professional (CBAP®) Exam Preparation / (CALL) AED / Days: 4

This course provides you with a clear and detailed understanding of the concepts covered within the CBAP® exam; and CCBA® exam. You will gain valuable tips and techniques to help prepare, study, and assess your personal readiness. In addition, you will earn valuable professional development hours toward meeting the exam criteria.

07/16	07/22/20	ILT	9:00 AM - 5:00 PM	DXB
07/16	07/22/20	ILT	9:00 AM - 5:00 PM	DXB
08/30	09/03/20	ILT	9:00 AM - 5:00 PM	DXB
08/30	09/02/20	ILT	9:00 AM - 5:00 PM	DXB

CERTIFICATION STANDALONE COURSES

Cisco® Implementing and Administering Cisco® Solutions v1.0 (CCNA) / (CALL) AED / Days: 5

This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

08/09	08/13/20	ILT	8:00 AM - 4:00 PM	DXB
09/20	09/24/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

Citrix ADC - formerly NetScaler

CNS-220 Citrix ADC 12.x Essentials and Traffic Management / (CALL) AED / Days: 5

Build your Citrix ADC knowledge and skills by enrolling in course. It covers Citrix ADC essentials-- platforms, architecture, licensing and functionality -- and also focuses on traffic management, including content switching, traffic optimization and global server load balancing (GSLB). You will learn about key ADC capabilities such as high availability, security and performance, and explore SSL offload, load balancing and monitoring. The traffic management curriculum will cover AppExpert policy engines, the Rewrite and Responder features, content switching, and Security Insight.

This course includes a voucher to take the related exam (1Y0-240: Citrix ADC 12.x Essentials and Traffic Management) and earn your Citrix Certified Associate - Networking (CCA-N) certification.

08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/20	09/24/20	ILT	9:00 AM - 5:00 PM	DXB
10/04	10/08/20	ILT	9:00 AM - 5:00 PM	DXB
11/01	11/05/20	ILT	9:00 AM - 5:00 PM	DXB
12/06	12/10/20	ILT	9:00 AM - 5:00 PM	DXB

Citrix Virtual Apps and Desktops - formerly XenApp and XenDesktop

CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / (CALL) AED / Days: 5

This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

08/30	09/03/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

CompTIA Network+

CompTIA Network+ Certification / (CALL) AED / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

07/12	07/16/20	ILT	9:00 AM - 5:00 PM	DXB
08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

Course Schedule

Information Security

Certified Information Security Manager® (CISM) / (CALL) AED / Days: 3

This course is designed to help candidates prepare for sitting the ISACA CISM certification examination. By taking this course and obtaining CISM certification, your experience and skills in supporting the information security needs of your organization will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing information security, you can address these risks and ensure the organization remains healthy and competitive in the marketplace.

07/19	07/23/20	ILT	9:00 AM - 5:00 PM	DXB
08/23	08/27/20	ILT	9:00 AM - 5:00 PM	DXB
09/20	09/24/20	ILT	9:00 AM - 5:00 PM	DXB

Certified Information System Security Professional (CISSP) / (CALL) AED / Days: 5

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

07/19	07/23/20	ILT	9:00 AM - 5:00 PM	DXB
08/23	08/27/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/26/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

CertNexus Certified Artificial Intelligence Practitioner (CAIP) / (CALL) AED / Days: 5

Artificial intelligence (AI) and machine learning (ML) have become an essential part of the toolset for many organizations. When used effectively, these tools provide actionable insights that drive critical decisions and enable organizations to create exciting, new, and innovative products and services. This course empowers you to apply various approaches and algorithms to solve business problems through AI and ML, follow a methodical workflow to develop sound solutions, and use open source, off-the-shelf tools to develop, test, and deploy those solutions, and ensure that they protect the privacy of users.

Course includes an exam voucher for the Certified Artificial Intelligence Practitioner (CAIP) exam (exam AIP-110).

08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB

CISM - Certified Information Security Manager / (CALL) AED / Days: 5

This course focuses on the four content areas of the CISM job practice: Information security governance, risk management and compliance, information security program development and management, information security incident management.

10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/15	11/19/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

EC-Council Certified Ethical Hacker (CEH) v10.0 / (CALL) AED / Days: 5

Students will learn how to scan, test, hack and secure target systems. The course covers the Five Phases of Ethical Hacking, diving into Reconnaissance, Gaining Access, Enumeration, Maintaining Access, and covering your tracks.

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
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12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

EC-Council Certified Network Defender (CND) / (CALL) AED / Days: 5

Certified Network Defender (CND) is a vendor-neutral, hands-on, instructor-led comprehensive network security certification training program. It is a skills-based, lab intensive program based on a job-task analysis and cybersecurity education framework presented by the National Initiative of Cybersecurity Education (NICE). The course has also been mapped to global job roles and responsibilities and the Department of Defense (DoD) job roles for system/network administrators. The course is designed and developed after extensive market research and surveys.

08/23	08/27/20	ILT	9:00 AM - 5:00 PM	DXB
10/04	10/08/20	ILT	9:00 AM - 5:00 PM	DXB

EC-Council Computer Hacking Forensics Investigator (CHFI) v9.0 / (CALL) AED / Days: 5

This course will provide participants the necessary skills to identify an intruders footprints and to properly gather the necessary evidence to prosecute in the court of law.

08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/04	10/08/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/26/20	ILT	9:00 AM - 5:00 PM	DXB

ITIL

ITIL® 4 Foundation / (CALL) AED / Days: 2

ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL® 4.

New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications.

07/19	07/20/20	ILT	9:00 AM - 5:00 PM	DXB
08/16	08/17/20	ILT	9:00 AM - 5:00 PM	DXB
09/13	09/14/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/12/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/09/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/14/20	ILT	9:00 AM - 5:00 PM	DXB

ITIL® Practitioner / (CALL) AED / Days: 3

ITIL® Practitioner offers practical guidance to support your business' objectives, developing the skills to apply ITIL® concepts in the organization, ensuring business value by delivering fit-for-purpose and fit-for-use services.

08/16	08/18/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/20/20	ILT	9:00 AM - 5:00 PM	DXB
11/15	11/17/20	ILT	9:00 AM - 5:00 PM	DXB

Java

Java Programming (Java SE 7) / (CALL) AED / Days: 5

Students will work with advanced features of Java.

07/12	07/16/20	ILT	9:00 AM - 5:00 PM	DXB
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Microsoft 365

10984 Deploying and Managing Office 365 Hybrid Deployments / (CALL) AED / Days: 3

This course targets the needs of IT professionals who take part in administering, configuring, and operating Office 365 services in hybrid environments, where part of the infrastructure is hosted on-premises.

08/11	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
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Course Schedule

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09/15 · 09/17/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-030T00 Office 365 Administrator / (CALL) AED / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

07/12 · 07/16/20 **ILT** 9:00 AM - 5:00 PM DXB

08/16 · 08/20/20 **ILT** 9:00 AM - 5:00 PM DXB

09/20 · 09/24/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-100T00 Microsoft 365 Identity and Services / (CALL) AED / Days: 5

Students will learn key elements of Microsoft 365 Identity job role.

07/19 · 07/23/20 **ILT** 9:00 AM - 5:00 PM DXB

08/30 · 09/03/20 **ILT** 9:00 AM - 5:00 PM DXB

09/27 · 10/01/20 **ILT** 9:00 AM - 5:00 PM DXB

10/18 · 10/22/20 **ILT** 9:00 AM - 5:00 PM DXB

11/15 · 11/19/20 **ILT** 9:00 AM - 5:00 PM DXB

12/20 · 12/24/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-101T00 Microsoft 365 Mobility and Security / (CALL) AED / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration – Microsoft 365 security management, Microsoft 365 compliance management, and Microsoft 365 device management. In Microsoft 365 security management, you will examine all the common types of threat vectors and data breaches facing organizations today, and you will learn how Microsoft 365's security solutions address these security threats.

08/09 · 08/13/20 **ILT** 9:00 AM - 5:00 PM DXB

09/06 · 09/10/20 **ILT** 9:00 AM - 5:00 PM DXB

10/04 · 10/07/20 **ILT** 9:00 AM - 5:00 PM DXB

11/01 · 11/04/20 **ILT** 9:00 AM - 5:00 PM DXB

12/06 · 12/09/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-200 Planning and Configuring a Messaging Platform / (CALL) AED / Days: 5

This three-MOC packaged set aligned to Microsoft 365 Exam: Messaging Administrator, Part 1 contains courseware that helps prepare students for Exams MS-200. Passing this exam is required to earn the Microsoft 365 certification.

08/09 · 08/13/20 **ILT** 9:00 AM - 5:00 PM DXB

09/06 · 09/10/20 **ILT** 9:00 AM - 5:00 PM DXB

10/11 · 10/15/20 **ILT** 9:00 AM - 5:00 PM DXB

11/08 · 11/12/20 **ILT** 9:00 AM - 5:00 PM DXB

12/13 · 12/17/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-201 Implementing a Hybrid and Secure Messaging Platform / (CALL) AED / Days: 4

This two-MOC packaged set aligned to Microsoft 365 Exam: Messaging Administrator, Part 2 contains courseware that helps prepare students for Exams MS-201. Passing this exam is required to earn the Microsoft 365 certification.

07/12 · 07/16/20 **ILT** 9:00 AM - 5:00 PM DXB

08/16 · 08/20/20 **ILT** 9:00 AM - 5:00 PM DXB

09/13 · 09/17/20 **ILT** 9:00 AM - 5:00 PM DXB

10/18 · 10/22/20 **ILT** 9:00 AM - 5:00 PM DXB

11/15 · 11/19/20 **ILT** 9:00 AM - 5:00 PM DXB

12/20 · 12/24/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-500 Microsoft 365 Security Administrator / (CALL) AED / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

08/09 · 08/13/20 **ILT** 9:00 AM - 5:00 PM DXB

09/06 · 09/10/20 **ILT** 9:00 AM - 5:00 PM DXB

10/05 · 10/12/20 **ILT** 9:00 AM - 5:00 PM DXB

11/02 · 11/09/20 **ILT** 9:00 AM - 5:00 PM DXB

12/07 · 12/14/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-600T00 Building Applications and Solutions with Microsoft 365 Core Services / (CALL) AED / Days: 5

This course covers five central elements of Microsoft 365 platform – implementing Microsoft Identity, working with Microsoft Graph, extending and customizing SharePoint, extending Teams, and extending Office. In this course, students will learn how to implement Microsoft Identity and work with Microsoft Graph. Students will also gain the knowledge on UI elements (including Adaptive Cards and UI Fabric), Integration Points (including Microsoft Teams, Office Add-ins, SharePoint Framework, Actionable Messages), and determining workload platform targets.

07/12 · 07/16/20 **ILT** 9:00 AM - 5:00 PM DXB

08/30 · 09/03/20 **ILT** 9:00 AM - 5:00 PM DXB

09/27 · 10/01/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-700T00 Managing Microsoft Teams / (CALL) AED / Days: 4

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams.

08/10 · 08/13/20 **ILT** 9:00 AM - 5:00 PM DXB

09/07 · 09/10/20 **ILT** 9:00 AM - 5:00 PM DXB

MS-900T01 Microsoft 365 Fundamentals / (CALL) AED / Days: 1

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

08/09 · 08/09/20 **ILT** 9:00 AM - 5:00 PM DXB

09/13 · 09/13/20 **ILT** 9:00 AM - 5:00 PM DXB

Course Schedule

Microsoft Azure

AZ-104T00 - Microsoft Azure Administrator / (CALL) AED / Days: 4

This course teaches IT Professionals how to manage their Azure subscriptions, secure identities, administer the infrastructure, configure virtual networking, connect Azure and on-premises sites, manage network traffic, implement storage solutions, create and scale virtual machines, implement web apps and containers, back up and share data, and monitor your solution.

08/10	08/16/20	ILT	9:00 AM - 5:00 PM	DXB
09/21	09/27/20	ILT	9:00 AM - 5:00 PM	DXB
10/19	10/26/20	ILT	9:00 AM - 5:00 PM	DXB
11/23	11/30/20	ILT	9:00 AM - 5:00 PM	DXB
12/21	12/28/20	ILT	9:00 AM - 5:00 PM	DXB

AZ-300 Azure Architect Technologies / (CALL) AED / Days: 5

In this course, students will learn the different technologies used in the Azure Architect job role.

08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/28	10/04/20	ILT	9:00 AM - 5:00 PM	DXB
10/25	10/29/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/26/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft Dynamics

55242 Microsoft Dynamics 365 Customization and Configuration / (CALL) AED / Days: 3

This course provides students with a detailed hands-on experience of setting up, customizing, configuring and maintaining the CRM components of Microsoft Dynamics 365. Attendees of this course will gain an in-depth understanding of the Dynamics 365 security model, learn how to customize the Dynamics 365 framework, create and maintain powerful workflows and business process flows and use solutions to package and deploy customizations across multiple Dynamics 365 environments. The course applies to both Business and Enterprise Editions of Dynamics 365 as well as Online and On-premise deployments.

08/23	08/25/20	ILT	9:00 AM - 5:00 PM	DXB
09/20	09/22/20	ILT	9:00 AM - 5:00 PM	DXB

MB-210T01 Dynamics 365 for customer engagement for Sales / (CALL) AED / Days: 1

Microsoft Dynamics 365 for Sales is an end-to-end application to manage the handling of customers and potential customers; tracking data against sales goals, automating your best practices, learning from your data and more.

07/19	07/19/20	ILT	9:00 AM - 5:00 PM	DXB
08/23	08/23/20	ILT	9:00 AM - 5:00 PM	DXB
09/20	09/20/20	ILT	9:00 AM - 5:00 PM	DXB

MB-230T01 Dynamics 365 for customer engagement for Customer Service / (CALL) AED / Days: 1

Microsoft Dynamics 365 for Customer Service offers any organization an opportunity for customer success. Using tools such as automatic case creation and queue management frees up your time to dedicate it where you can have a greater impact, directly with your customers.

07/19	07/19/20	ILT	9:00 AM - 5:00 PM	DXB
08/23	08/23/20	ILT	9:00 AM - 5:00 PM	DXB
09/20	09/20/20	ILT	9:00 AM - 5:00 PM	DXB

MB-400T00 PowerApps Developer / (CALL) AED / Days: 3

The Microsoft Power Platform empowers you to optimize your operations by automating routine tasks and standardizing business best practices. As a PowerApps Developer, you become a professional software developer who extends the Power Platform to solve complex business problems. In this course, you will build on your existing knowledge of the Power Platform, Microsoft stack, and standard development tools and practices. You will learn how to estimate effort and scope; validate requirements and design technical architecture; create data models; determine implementation tools; and document their technical design. Broad topics will include implementing user security and accessibility; managing environments; extending the Common Data Service; creating and using web resources; and working with plug-ins.

07/12	07/14/20	ILT	9:00 AM - 5:00 PM	DXB
08/30	09/01/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft Exchange

20345-1 Administering Microsoft Exchange Server 2016/2019 / (CALL) AED / Days: 5

This course teaches IT professionals how to administer and support Exchange Server. The course covers how to install and configure Exchange Server. It also covers how to manage mail recipients and public folders, including how to perform bulk operations by using Exchange Management Shell. In addition, the course covers how to manage client connectivity, message transport and hygiene, and highly available Exchange Server deployments. It also covers how to implement disaster recovery solutions. Finally, the course covers how to maintain and monitor an Exchange Server deployment and how to administer Exchange Online in a Office 365 deployment.

08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft Office

10997 Office 365 Administration / (CALL) AED / Days: 3

This course teaches you the skills you need to in administer, configure, troubleshoot, and operate Office 365 services, including its identities, dependencies, requirements, and supporting technologies. You will develop the skills required to administer and troubleshoot Office 365 tenant and key services of Office 365, such as Exchange Online, SharePoint Online and Skype for Business and Teams. You will also be introduced to security and compliance features of Office 365.

07/14	07/16/20	ILT	9:00 AM - 5:00 PM	DXB
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09/22	09/24/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft SharePoint

20339-1 Planning and Administering SharePoint 2016 / (CALL) AED / Days: 5

This course will provide students with the knowledge and skills to plan and administer a Microsoft SharePoint 2016 environment. The course teaches students how to deploy, administer, and troubleshoot their SharePoint environment.

08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB

MS-300 Deploying Microsoft 365 Teamwork / (CALL) AED / Days: 5

This four-MOC packaged set aligned to Microsoft 365 Exam: Teamwork Administrator, Part 1 contains courseware that helps prepare students for Exams MS-300. Passing this exam is required to earn the Microsoft 365 certification.

07/19	07/23/20	ILT	9:00 AM - 5:00 PM	DXB
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10/25	10/29/20	ILT	9:00 AM - 5:00 PM	DXB
11/29	12/03/20	ILT	9:00 AM - 5:00 PM	DXB
12/27	12/31/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft SQL Server

20761 Querying Data with Transact SQL / (CALL) AED / Days: 5

<p>Are you ready to learn how to navigate relational databases like a pro? Transact SQL training from New Horizons will prepare you to take the next step in your data career.</p>

<p>In this course, you will gain a comprehensive understanding of the Transact SQL language, which is used by all SQL Server-related disciplines including database administration, database development and business intelligence.</p>

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
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Course Schedule

20761 Querying Data with Transact SQL / (CALL) AED / Days: 5

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10/04	10/08/20	ILT	9:00 AM - 5:00 PM	DXB
11/01	11/05/20	ILT	9:00 AM - 5:00 PM	DXB
12/06	12/10/20	ILT	9:00 AM - 5:00 PM	DXB

20764 Administering a SQL Database Infrastructure / (CALL) AED / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/22/20	ILT	9:00 AM - 5:00 PM	DXB
11/15	11/19/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft Visual Studio

20480 Programming in HTML5 with JavaScript and CSS3 / (CALL) AED / Days: 5

This course provides an introduction to HTML5, CSS3, and JavaScript and helps students gain basic HTML5/CSS3/JavaScript programming skills. This course is an entry point into both the Web application and Windows Store apps training paths.

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

20483 Programming in C# / (CALL) AED / Days: 5

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/22/20	ILT	9:00 AM - 5:00 PM	DXB
11/15	11/19/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

20486 Developing ASP.NET Core MVC Web Applications / (CALL) AED / Days: 5

In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
09/06	09/10/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

Microsoft Windows Server

20740 Installation, Storage, and Compute with Windows Server 2016 / (CALL) AED / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
09/06	09/10/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

20741 Networking with Windows Server 2016 / (CALL) AED / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

07/12	07/16/20	ILT	9:00 AM - 5:00 PM	DXB
08/16	08/20/20	ILT	9:00 AM - 5:00 PM	DXB
09/13	09/17/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/22/20	ILT	9:00 AM - 5:00 PM	DXB

20741 Networking with Windows Server 2016 / (CALL) AED / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

11/15	11/19/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

20742 Identity with Windows Server 2016 / (CALL) AED / Days: 5

This course teaches IT Pros how to deploy and configure Active Directory Domain Services in a distributed environment, how to implement Group Policy, how to perform backup & restore, & how to troubleshoot Active Directory-related issues.

07/19	07/23/20	ILT	9:00 AM - 5:00 PM	DXB
08/23	08/27/20	ILT	9:00 AM - 5:00 PM	DXB
09/20	09/24/20	ILT	9:00 AM - 5:00 PM	DXB
10/25	10/29/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/26/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

Miscellaneous

Custom MD-100 / (CALL) AED / Days: 3

08/09	08/13/20	ILT	9:00 AM - 5:00 PM	DXB
09/06	09/10/20	ILT	9:00 AM - 5:00 PM	DXB

PRIMAVERA / (CALL) AED / Days: 3

Describe Primavera solutions, Describe the Project Management Life Cycle, Describe enterprise Project Structure, Create a project, Create a work breakdown structure

07/19	07/23/20	ILT	9:00 AM - 5:00 PM	DXB
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Oracle

Oracle BI 12c - Build Repositories / (CALL) AED / Days: 5

This Oracle BI 12c: Build Repositories training teaches students how to build and verify the three layers of an Oracle Business Intelligence (BI) repository, step-by-step.

10/25	10/29/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/26/20	ILT	9:00 AM - 5:00 PM	DXB

Course Schedule

Oracle BI 12c - Create Analyses and Dashboards / (CALL) AED / Days: 5

This Oracle BI 12c: Create Analyses and Dashboards course for Release 12.2.1 provides step-by-step instructions for creating Oracle BI analyses and dashboards in business intelligence applications. Students will begin by building basic analyses to include in dashboards, with more complexity as the course progresses.

10/18	10/22/20	ILT	9:00 AM - 5:00 PM	DXB
11/15	11/19/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database - Managing Multitenant Architecture / (CALL) AED / Days: 4

This Oracle Database: Managing Multitenant Architecture course covers all aspects of the multitenant architecture, providing detailed information on the components of an Oracle multitenant container database.

09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
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Oracle Database 12c - Data Guard Administration / (CALL) AED / Days: 5

This Oracle Database 12c: Data Guard Administration Ed 1 training teaches students how to use Oracle Data Guard. In this course, students will be introduced to Oracle Database Exadata Cloud Service.

07/26	07/30/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/14/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database 12c - ASM Administration Ed 1 / (CALL) AED / Days: 2

This Oracle Database 12c: ASM Administration training teaches you about Oracle ASM architecture. Expert Oracle University instructors will help you develop a deeper understanding of both standard ASM and Flex ASM applications.

11/22	11/23/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/14/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database 12c - Clusterware Administration / (CALL) AED / Days: 4

This Oracle Database 12c: Clusterware Administration training will explore general cluster concepts and Oracle Clusterware architecture.

10/25	10/28/20	ILT	9:00 AM - 5:00 PM	DXB
11/01	11/04/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database 12c R2 - Administration Workshop Ed 3 / (CALL) AED / Days: 5

The Oracle Database 12c R2: Administration Workshop Ed 3 course is designed to provide students with a firm foundation in administration of an Oracle Database. In this course students will gain a conceptual understanding of Oracle Database architecture and learn how to manage an Oracle Database in an effective and efficient manner.

09/06	09/10/20	ILT	9:00 AM - 5:00 PM	DXB
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Oracle Database 12c R2 - Administration Workshop Ed 3 / (CALL) AED / Days: 5

The Oracle Database 12c R2: Administration Workshop Ed 3 course is designed to provide students with a firm foundation in administration of an Oracle Database. In this course students will gain a conceptual understanding of Oracle Database architecture and learn how to manage an Oracle Database in an effective and efficient manner.

10/25	10/29/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database 12c R2 - Backup and Recovery Workshop Ed 3 / (CALL) AED / Days: 5

In this Oracle Database 12c R2: Backup and Recovery Workshop, students learn how to perform backup and recovery based on the related Oracle Database architecture components. Various backup, failure, restore, and recovery scenarios are provided so that students learn to evaluate their own recovery requirements and develop an appropriate strategy for backup and recovery procedures. This course includes an interactive workshop, with scenarios that provide participants with opportunities to diagnose and recover from several failure situations.

08/30	09/03/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/22/20	ILT	9:00 AM - 5:00 PM	DXB
12/06	12/10/20	ILT	9:00 AM - 5:00 PM	DXB
12/20	12/24/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database 12c R2 - RAC Administration Ed 2 / (CALL) AED / Days: 4

This Oracle Database 12c: Real Application Cluster (RAC) Administration training teaches students about Oracle RAC database architecture. In this course, students will be introduced to Oracle Database Exadata Cloud Service.

11/15	11/18/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/25/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database 19c - New Features for Administrators / (CALL) AED / Days: 2

The course provides the Oracle Database 19c new features and enhancements related to database overall, security, availability, performance, data warehousing, and diagnosability.

11/24	12/01/20	ILT	9:00 AM - 5:00 PM	DXB
12/15	12/22/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Database Security - Detective Controls / (CALL) AED / Days: 5

In the Oracle Database Security: Detective Controls course, students learn how they can use Oracle Database administration auditing features to meet the compliance requirements of their organization.

12/06	12/10/20	ILT	9:00 AM - 5:00 PM	DXB
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Oracle Database Security - Preventive Controls / (CALL) AED / Days: 5

In the Oracle Database Security: Preventive Controls course, students learn how they can use Oracle Database Security products and technologies to meet the security, privacy and compliance requirements of their organization.

08/23	08/27/20	ILT	9:00 AM - 5:00 PM	DXB
11/22	11/26/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Enterprise Manager Cloud Control 12c - Install & Upgrade / (CALL) AED / Days: 2

This two day workshop gives you an overview of Oracle Enterprise Manager Cloud Control 12c architecture and hands-on experience in installation and upgrade scenarios.

09/13	09/17/20	ILT	9:00 AM - 5:00 PM	DXB
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Oracle Linux 7 - System Administration / (CALL) AED / Days: 5

The Oracle Linux 7: System Administration training helps students develop a range of skills, including installation, using the Unbreakable Enterprise Kernel, configuring Linux services, preparing the system for the Oracle Database, monitoring and troubleshooting.

09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
10/04	10/08/20	ILT	9:00 AM - 5:00 PM	DXB
11/08	11/12/20	ILT	9:00 AM - 5:00 PM	DXB

Oracle Solaris 11 Advanced System Administration / (CALL) AED / Days: 5

This Oracle Solaris 11 Advanced System Administration training provides an intensive hands-on experience. Expert Oracle University instructors will teach you complex and integrated administration concepts.

09/27	10/01/20	ILT	9:00 AM - 5:00 PM	DXB
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Oracle WebLogic Server 12c - Administration I / (CALL) AED / Days: 5

This Oracle WebLogic Server 12c: Administration I training teaches administrators to install and configure Oracle WebLogic Server 12c. It gives administrators an overview of the basic concepts and architecture of WebLogic Server.

09/20	09/24/20	ILT	9:00 AM - 5:00 PM	DXB
10/11	10/15/20	ILT	9:00 AM - 5:00 PM	DXB
10/18	10/22/20	ILT	9:00 AM - 5:00 PM	DXB
12/13	12/17/20	ILT	9:00 AM - 5:00 PM	DXB

Course Schedule

R12.2 Implement Oracle Workflow / (CALL) AED / Days: 5

In this intensive course, students will get an overview of the architecture and features of Oracle Workflow and the benefits of using Oracle Workflow in an e-business environment. Students will learn how to design workflow processes to automate and streamline business processes, and how to define event subscriptions to perform processing triggered by business events.

10/25 · 10/29/20 **ILT** 9:00 AM - 5:00 PM DXB

R12.x Oracle Applications System Administrator Fundamentals / (CALL) AED / Days: 5

This course will teach you concepts and functions that are critical to the System Administrator role. It covers implementing and managing the Oracle E-Business Suite.

10/11 · 10/15/20 **ILT** 9:00 AM - 5:00 PM DXB

Programming

Python Programming - Advanced / (CALL) AED / Days: 3

Students will build upon basic Python skills, learning more advanced topics such as object-oriented programming patterns, development of graphical user interfaces, data management, threading, unit testing, and creating and installing packages.

08/16 · 08/18/20 **ILT** 9:00 AM - 5:00 PM DXB

09/27 · 09/29/20 **ILT** 9:00 AM - 5:00 PM DXB

10/18 · 10/20/20 **ILT** 9:00 AM - 5:00 PM DXB

11/15 · 11/17/20 **ILT** 9:00 AM - 5:00 PM DXB

12/20 · 12/22/20 **ILT** 9:00 AM - 5:00 PM DXB

Python Programming - Introduction / (CALL) AED / Days: 2

In this course, you'll learn the fundamentals of programming in Python, and you'll develop applications to demonstrate your grasp of the language.

08/09 · 08/13/20 **ILT** 9:00 AM - 5:00 PM DXB

09/20 · 09/24/20 **ILT** 9:00 AM - 5:00 PM DXB

10/11 · 10/15/20 **ILT** 9:00 AM - 5:00 PM DXB

11/08 · 11/12/20 **ILT** 9:00 AM - 5:00 PM DXB

12/13 · 12/17/20 **ILT** 9:00 AM - 5:00 PM DXB

Six Sigma

Lean Six Sigma Green Belt / (CALL) AED / Days: 4

The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Green Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

09/27 · 10/01/20 **ILT** 9:00 AM - 5:00 PM DXB

Six Sigma Green Belt / (CALL) AED / Days: 7

Students will implement Six Sigma as a Green Belt.

10/11 · 10/15/20 **ILT** 9:00 AM - 5:00 PM DXB

11/29 · 12/03/20 **ILT** 9:00 AM - 5:00 PM DXB

VMware NSX

VMware NSX® - Install, Configure, Manage v6.4 / (CALL) AED / Days: 5

This five-day, comprehensive, fast-paced training course presents VMware NSX as a part of the software-defined data center.

08/09 · 08/13/20 **ILT** 9:00 AM - 5:00 PM DXB

09/20 · 09/24/20 **ILT** 9:00 AM - 5:00 PM DXB

11/01 · 11/05/20 **ILT** 9:00 AM - 5:00 PM DXB

12/13 · 12/17/20 **ILT** 9:00 AM - 5:00 PM DXB

VMware vSphere

VMware vSphere® - Install, Configure, Manage v6.7 / (CALL) AED / Days: 5

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

07/19 · 07/23/20 **ILT** 9:00 AM - 5:00 PM DXB

08/30 · 09/03/20 **ILT** 9:00 AM - 5:00 PM DXB

09/27 · 10/01/20 **ILT** 9:00 AM - 5:00 PM DXB

10/25 · 10/29/20 **ILT** 9:00 AM - 5:00 PM DXB

11/22 · 11/26/20 **ILT** 9:00 AM - 5:00 PM DXB

12/27 · 12/31/20 **ILT** 9:00 AM - 5:00 PM DXB

VMware vSphere® - Optimize and Scale v6.7 / (CALL) AED / Days: 5

This five-day course will teach you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure.

07/19 · 07/23/20 **ILT** 9:00 AM - 5:00 PM DXB

09/20 · 09/24/20 **ILT** 9:00 AM - 5:00 PM DXB